BEYONDLY

Beyondly® is a registered trademark of Beyondly Global Limited.

Customer Impact Rewards Terms & Conditions

As a valued member of Beyondly, you are automatically enrolled on our Customer Impacts Rewards initiative. The programme rewards members with Impact Tokens throughout the compliance year based on various actions which demonstrate ongoing support and dedication to our partnership. NB: Customer impact rewards scheme is currently applicable for packaging and large WEEE members only.

Impact Tokens are awarded on an ongoing basis in relation to actions by customers (for example completion of an online survey or continuation of membership) and can be redeemed in the form of a charitable contribution towards positively impacting our planet, both environmentally and socially. There are multiple options of charities and projects to choose from, via functionality within your online member area, which are aligned with the priority outputs of our most recent materiality assessment.

Members can use the Customer Impact Rewards section of the website to: view their available impact rewards, learn about options for projects/ charities to assign tokens to, assign tokens, view the status of tokens that have been assigned to a specific project.

We are in a climate and biodiversity crisis so it is paramount we work collaboratively to mitigate this and make our world the best place it can be. The aim of Customer Impact Rewards is to feed into this effort, therefore will also provide corporate social responsibility advantages for members.

1 impact token is the equivalent to a £1 reward. Please note: Impact tokens are non-transferable and cannot be exchanged for cash.

Impact tokens are awarded for the following*:

Length of membership at Beyondly:

Beyondly compliance members who have been with Beyondly for more than one year of compliance membership

2 years loyalty = 10 impact tokens

3 years loyalty = 20 impact tokens

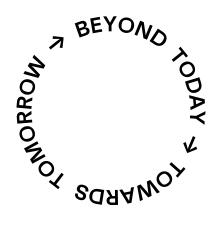
4 years plus loyalty = 50 impact tokens

Completion of a feedback survey following the completion of a service/annual survey:

5 impact tokens

Maximum 1 instance of each survey per service per year.





Holding a BCORP certification

10 impact tokens

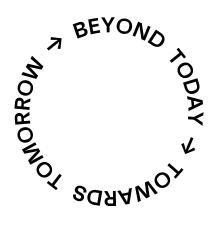
Recommending a friend

30 impact tokens per producer member registering with Beyondly for compliance (WEEE or Packaging).

A registration with Beyondly for compliance identifying to Beyondly as a company which has completed Beyondly's formal online application form, is an obligated packaging producer or full/large WEEE producer as defined by the relevant regulations and who's registration with the appropriate authority has been complete.

1. GENERAL

- 1.1 Customer Impact Rewards are for members of our Packaging compliance scheme, and large producers in our WEEE compliance scheme. Customer Impact Rewards do not currently apply to batteries compliance members or consultancy customers.
- 1.2 New members to Beyondly are only eligible for impact tokens from the date Beyondly receive payment for the appropriate membership fees.
- 1.3 All members must have fully completed a Beyondly Membership Form, be registered with the relevant appropriate authority and paid their appropriate fees to be eligible for the tokens.
- 1.4 Members may choose to opt out of the scheme at any time. Please do so by contacting your account manager.
- 1.5 Beyondly Impact Tokens are not transferable, and can only be used by the member who has been awarded the impact tokens by Beyondly.
- 1.6 Beyondly may from time to time change, modify or discontinue Customer Impact Rewards for its Members.
- 1.7 Impact Tokens do not have a cash value. They do not constitute a form of payment.
- 1.8 Beyondly and its respective advertising and promotional agencies are hereby released by a member from all liability, claims or damages arising from Customer Impact Rewards.
- 1.9 Certain services may be excluded from Customer Impact Rewards at the discretion of Beyondly Ltd.
- 1.10 In no event shall Beyondly be liable for any direct, indirect, special, consequential, or other damages arising out of the use of the Customer Impact Rewards program. This includes, without limitation, lost profits, business interruption, damage to equipment, computer programs, or information system, or the loss of any information or data.
- 1.11 In the event of discontinuing the impact tokens program, Beyondly will attempt to provide at least sixty (60) days notice to Members.



- 1.12 Governing Law The conditions shall be governed by and construed in all respects in accordance with English Law and the parties agree to submit to the exclusive jurisdiction of the English Courts as regards any claim or matter arising in relation to the Conditions. Any of the provisions set out above are void where prohibited by law.
- 1.13 Beyondly reserves the right to automatically distribute member's allocated tokens with prior notification to the member . This will be to a charity or selection of charities in the scheme, if those tokens have not been used after a reasonable period of time by the member, as determined by Beyondly.

2. AWARDING TOKENS

- 2.1 Members are able to review their impact tokens earned to date in any given compliance period within their secure, password protected membership area of the Beyondly website. Beyondly encourage all members to immediately communicate to their nominated Beyondly managers any discrepancies in Impact Tokens earned to date.
- 2.2 Impact tokens are automatically assigned to member accounts online within the secure password protected membership area of the Beyondly website by Beyondly Ltd.
- 2.3 The current redemption value is one token is equal to £1. Beyondly reserves the right to vary the rate at any time but will aim to give members 60 days notice of changes.
- 2.4 Reward Tokens will be actioned (donations made) on a quarterly basis.

3. ALLOCATION TO CHOSEN IMPACT REWARD PROJECTS

- 3.1 The selection of options on which to spend rewards will be amended and updated at Beyondly's discretion.
- 3.2 Payments to projects will be completed every 12 months in September / October.

These terms and conditions are effective as of 24th August 2022.